



smartvillage

welcome to your playground

SMARTER DISTANCING – WELCOME BACK TO SMARTVILLAGE!

Our hygiene and safety measures in smartvillage from May 2020

Smartvillage observes the current developments in connection with COVID-19 very closely. It is our top priority to deal with this situation responsibly. We reassess the situation daily and follow the current recommendations of the responsible authorities, ready to act immediately if the situation requires it.

(Last updated on 13.05.2020)



Our Mission

We keep distance and do our best to take care of the health of our guests and employees.

How we protect smartvillage and its residents:

- 🧼 Detailed explanation in advance for all guests by our smartvillage team
- 🧼 Adjustment of the fixed maximum number of participants per workshop room and in the entire smartvillage
- 🧼 List of participants with the names of all guests must be available for tracing
- 🧼 Contactless temperature measurement when entering our facilities
- 🧼 Exclusive entrance to the workshop rooms
- 🧼 Contactless greeting
- 🧼 Following the guidelines on hand hygiene, coughing and sneezing
- 🧼 Keeping the safety distance of 1.5m to others

Cleaning / Hygiene:

- 🧼 Regular cleaning of all common surfaces (café, sanitary facilities, door handles etc.)
- 🧼 Use of exclusively personal working material
- 🧼 Hand sanitizer available
- 🧼 Disposable towels in all WC facilities
- 🧼 Disposable gloves available

Catering / Breaks:

- 🧼 Drinks served by the smartvillage team, no self-service
- 🧼 Contactless breaks
- 🧼 Delivery of specially created and pre-portioned meals

How we protect our team:

- 🧼 Informing all employees and partners about the safety measures that have been introduced, as well as about their individual obligations
- 🧼 Following available instructions on coughing and sneezing, as well as regular and sufficient cleaning of hands
- 🧼 Disposable gloves available (e.g. for intensive cleaning or for cleaning potentially contaminated objects)

It only works when we do it together!



🧼 We ask you to inform us of any infection immediately at hello@smart-village.com so that we can take the necessary next steps.

🧼 In the event of non-compliance with our measures or specific symptoms of illness, we reserve the right to make use of our house rules. Many thanks for your understanding!

Questions?

Should you have any questions, please contact your direct contact person by email or phone. Otherwise you can reach us any time at hello@smart-village.com!

WE ARE LOOKING FORWARD TO YOUR VISIT! STAY HEALTHY! 😊

YOUR SMARTVILLAGE