



smartvillage

welcome to your playground

SMARTER DISTANCING – WELCOME BACK TO SMARTVILLAGE!

Our hygiene and safety measures in the smartvillage

The smartvillage observes the current developments in connection with COVID-19 very closely. It is our top priority to deal with this situation responsibly. The dynamic development makes a daily reassessment of the situation necessary. We therefore follow the current recommendations of the responsible authorities and act immediately if the situation requires it. (last updated on 04.10.2020)



Our Mission

We keep our distance and do our best to take care of the health of our employees and our guests. Of course always with a smile "under the mask".*

How we protect the smartvillage and its residents:

- 🧼 Detailed explanation of all guests by our smartvillage team in advance
- 🧼 Regulation of the occupancy density through a fixed maximum number of participants per workshop room (and in the entire smartvillage)
- 🧼 List of participants with the names of all guests must be available for tracing
- 🧼 Operational arrangements for the rapid clarification of suspected cases
- 🧼 Obligation to wear protective masks in all community areas
- 🧼 Comprehensive information on the distance requirement, the coughing and sneezing label to be observed and the necessary hand hygiene and PPE (personal protective equipment)
- 🧼 Exclusive entrance and exit to the workshop rooms
- 🧼 Plexiglas disc at the counter
- 🧼 Contactless temperature measurement when entering the smartvillage
- 🧼 Contactless greeting/onboarding
- 🧼 Strict compliance with the safety distance of 1.5m between all persons
- 🧼 Strict restrictions on access by persons outside the company

Cleaning / Hygiene:

- 🧼 Regular cleaning of all common surfaces (café, sanitary facilities, door handles, handrails etc.)
- 🧼 Regular ventilation of all rooms
- 🧼 Daily basic cleaning of our rooms and working materials
- 🧼 Use of exclusively personal working material
- 🧼 Provision of "No-Touch" soap dispensers and disinfectants for our customers
- 🧼 Disposable towels in all WC facilities

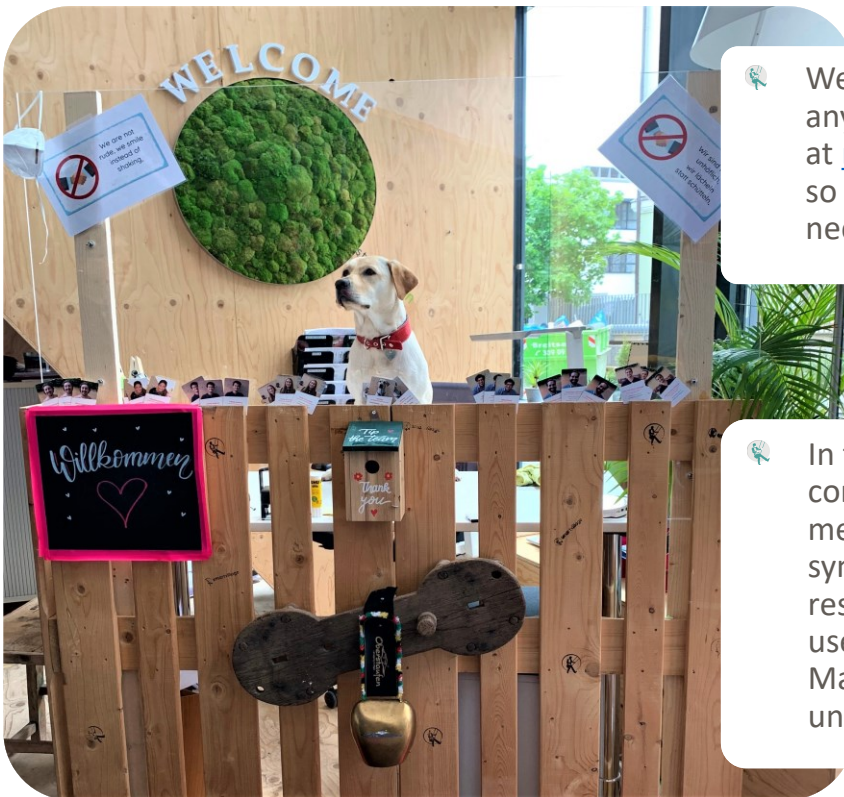
Catering / Pausen:

- 🧼 Drinks service by the smartvillage team no self-service
- 🧼 Contactless pause sequence and equalization through strictly separated toilet and meal times per workshop group
- 🧼 Strict protective measures of our suppliers in the preparation of food (compliance with specific safety measures in our MyGoodGreens kitchen)
- 🧼 Delivery of specially created and pre-portioned meals with strict observance of the minimum distance (in sustainable disposable packaging)

How we protect our team:

- 👤 Informing all employees* and partners* about the prevention and occupational safety measures that have been introduced and about their individual obligations
- 👤 Information on the duty of self-monitoring and reporting of specific symptoms of the disease
- 👤 Targeted composition of small, fixed teams for the best possible contact reduction
- 👤 Strict adherence to the sneezing and coughing label by using disposable handkerchiefs (alternative: sneezing/coughing into the crook of your arm with simultaneous turning away)
- 👤 Regular cleaning of hands according to available instructions and with sufficiently provided means of hand cleaning, disinfection and drying)
- 👤 Provision of disposable gloves for situations of need (e.g. for intensive cleaning or for cleaning potentially contaminated objects)

It only works together!



👤 We ask you to inform us of any infection immediately at nina@smart-village.com so that we can take the necessary next steps.

👤 In the event of non-compliance with our measures or specific symptoms of illness, we reserve the right to make use of our house rules. Many thanks for your understanding!

Questions?

Should you have any questions, please contact your direct contact person by mail or phone. Otherwise you can reach us at any time at contact@smart-village.com!

WE ARE LOOKING FORWARD TO YOUR VISIT! STAY HEALTHY! 😊

YOUR SMARTVILLAGE